



Taihape Road, RD9 Hastings

18th November 2009

Dear Lee and Jason

I'm writing to thank you for the recent floor project you completed for us.

The floorboards look simply outstanding!! The job has been done to a high standard, and we were impressed with your prompt communication and punctuality. It's great to have trades people turn up **ON TIME** for once, show some enthusiasm for the job they're looking at and stick to the price they quoted.

We were dreading have to move the big pieces of furniture yet again, so we were pleased that you were able to do this. We were also thrilled that we did not have to stay away for too long and it was wonderful to return home and see such a beautiful floor.

Your great attention to detail really shows and everybody that comes in has admired your work. We have no hesitation in recommending your services and will certainly use you again when we finally get to start on the floor upstairs.

Kind regards

Deborah & Gary Hinson